Alert on Non Synchronizing and Idle Mobile Devices

Users Audit & Management · https://gatlabs.com/knowledge/tech-tips/alert-on-non-synchronizing-and-idle-mobile-devices/

Introduction

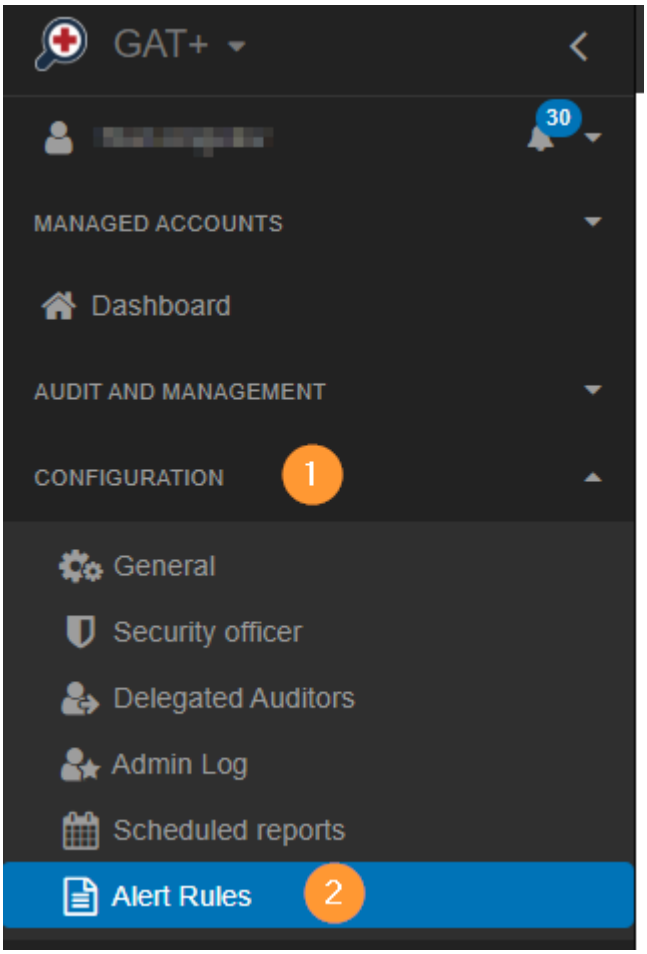
Using the Alert Rule mechanism provided in GAT+, Super Admins or Delegated Auditors can alert on violations detected on corporate-enrolled mobile devices.

Alerts when

- A mobile device hasn't been syncing for X number of days.
- A mobile device has been idle for X number of days.

Configure Alert Rule

Open GAT+, navigate to **Alert rules** under the **Configuration** tab.



Click on the **+** sign button and a new window will be displayed, fill in the details, and click on the save.

Set the **Type** to **Mobile Device**.

Choose the scope that will be affected by this alert rule

- It can be a User, Group, or Org. Unit

Pick and select the **Recipient,** it can be a local user from the domain.

View result

All the **Alerts** can be seen under **Audit and Management** in GAT+

Edit alert

When the rule is created, it can be found in the **Alert rules** under **Configuration**

An admin can quickly see the name of the rule, the type of the rule if it is enabled, what scope, and the recipients.

Under the summary tab, an admin can see exactly the alerts enabled for this rule. Under the **actions** tab, the rule can be viewed (**eye icon),** it can be **edited** from the **pen** icon or deleted from the **x** button.