Display Preview in Shield Alerts

Drive Audit & Management · https://gatlabs.com/knowledge/tech-tips/display-preview-in-shield-alerts/

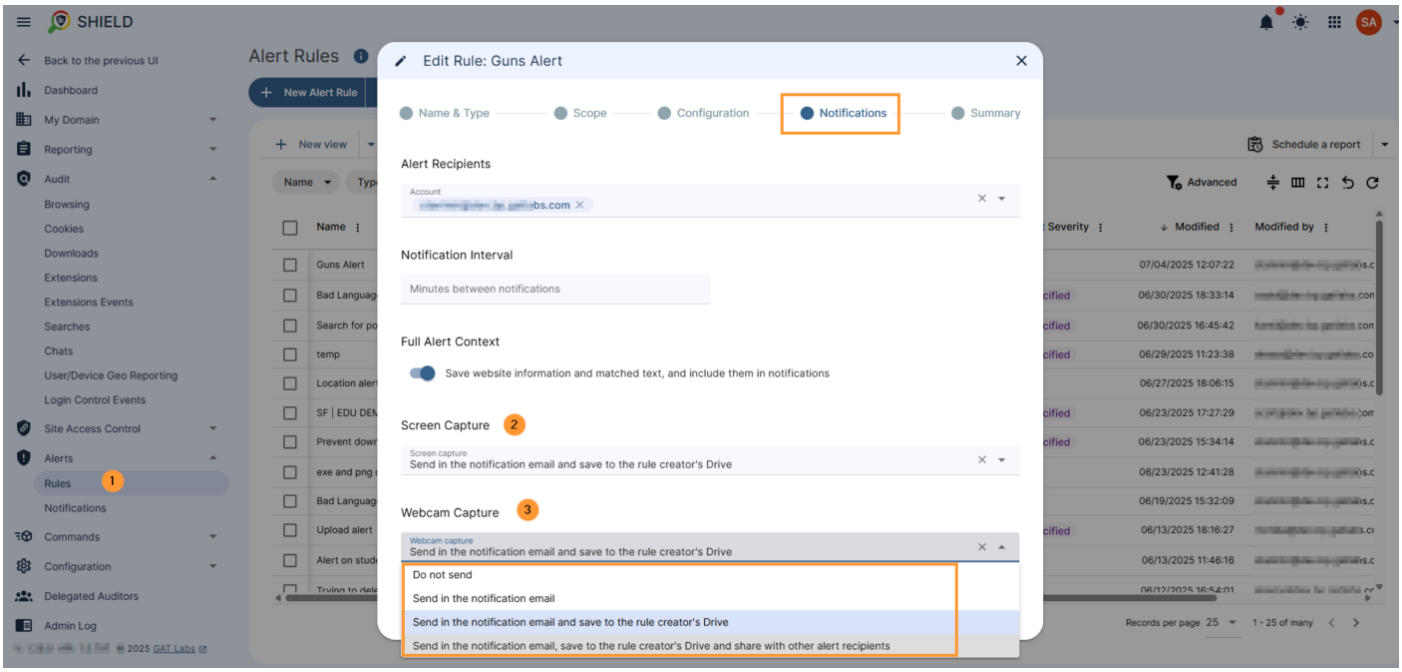
GAT Shield Alerts overview

GAT Shield allows Google Workspace admins to create different **alert** rules and get notified based on the actions of users.

Alert rules are a powerful way to stay on top of your Google Workspace security.

When the alert is triggered a notification is sent to the **recipient** set in the rules.

On each of the alerts at the bottom, there will be options for **Screen capture** and **Webcam capture**



NOTE: The WebCam capture will **ONLY** work **if enabled** in the **Google Admin Console** and selected as an option in the Alert rule itself

As in this example:

> Send in email, save in rule creator's Drive and share with other alert recipients

Result of Alert in Shield console

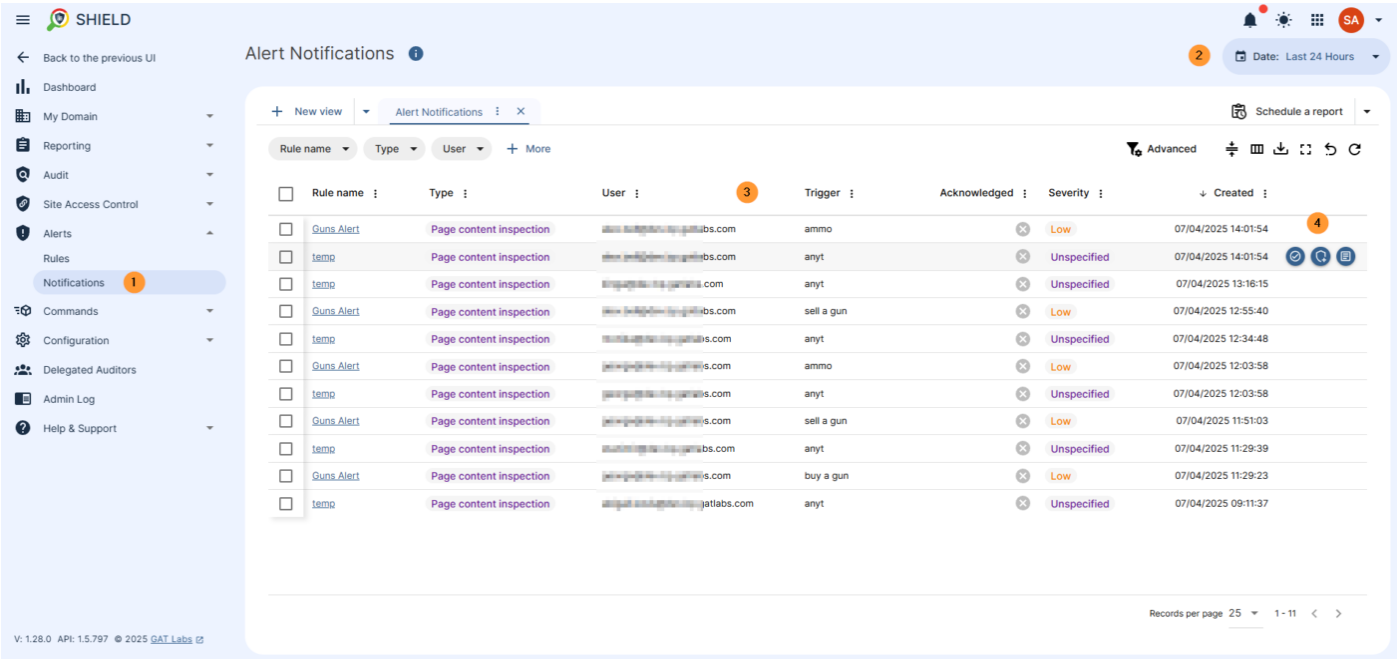
When the Alert is being triggered by the end-users, the Alerts are being sent via email (if option selected) and by default to **Alerts > Notifications**

Navigate to **GAT Shield > Alerts > Notifications**

You can view all the notifications that are triggered, along with all their details.

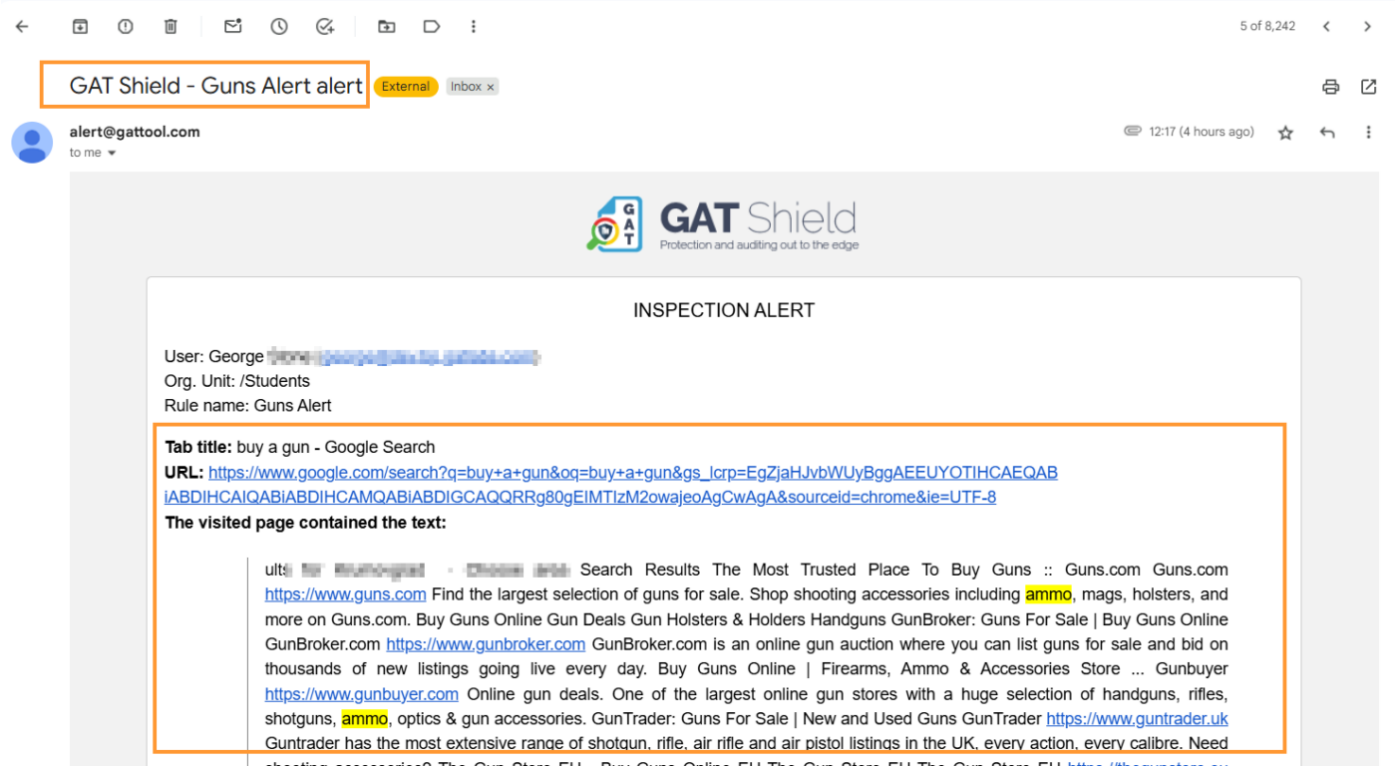
Hover over the Alert rule, and on the right side, 3 buttons will be displayed.

- Acknowledge the alert
- Increase severity
- Details



Result of Alert in Email

The recipients of the alert will receive an email alert. The email will contain all the details for the alert rule triggered, such as the name of the user who triggered the alert, the rule where it happened, as well as the context for the alert.



This will include screenshots and webcam capture shots from the account where the alert is triggered.

