

CYBERSECURITY

**Incident
Response
Plan (CSIRP)**



Instructions for Using the Incident Response Plan Template

- 1. Fill in Organisation Details:** Provide accurate information about your organisation, including the main contact person for the CSIRP. This information will be crucial for quick communication during an incident.
- 2. Incident Identification:** Tick the applicable box to classify the type of incident encountered. Add any specific details in the 'Other' section if the incident type isn't listed.
- 3. Initial Response:** Follow the steps to ensure that the incident is managed promptly. Document all actions taken for later review.
- 4. Incident Containment:** These actions prevent the spread of the incident. Isolating affected systems is critical to protect unaffected areas of the network.
- 5. Incident Eradication:** Identify and eliminate the root cause of the incident to prevent recurrence. This may involve removing malware or repairing security flaws.
- 6. Recovery:** Restore operations by recovering data from backups and testing the systems to ensure they function correctly. Monitor the systems for any signs of weakness that could be exploited again.
- 7. Communication:** Maintain clear and open communication with all stakeholders. This includes internal teams and, if necessary, external stakeholders such as customers or the public.
- 8. Post-Incident Review:** After the incident is resolved, conduct a thorough review to identify lessons learned and areas for improvement. Update the CSIRP as needed.
- 9. Approval and Implementation:** Ensure that the plan is approved by the appropriate authority within your organisation. Set review dates to keep the plan updated.
- 10. Regular Testing:** Regularly test the plan using simulated incidents to ensure everyone knows their role and the procedures work as intended.

Company Name

IRP Contact Person

Address

Contact Info.

1. Incident Identification:

- Suspected data breach
- Ransomware attack
- Loss or theft of equipment
- Unauthorised access
- Other: _____

2. Initial Response:

- Notify incident response team
- Document the incident details
- Assess the initial impact

3. Incident Containment:

- Isolate affected systems
- Secure backup data
- Change passwords and access codes

4. Incident Eradication:

- Identify the cause of the incident
- Remove malware
- Repair system vulnerabilities

5. Recovery:

- Restore systems from clean backups
- Test system functionality
- Monitor for further disruptions

6. Communication:

- Notify affected parties
- Communicate with stakeholders
- Prepare public statement (if necessary)

7. Post-Incident Review:

- Conduct a post-mortem analysis
- Update the IRP based on findings
- Provide training updates

Notes:

Approved by:

Date: